

DISCLOSURE STATEMENT

Name of Financial Adviser: Donna Marie Norris (FSP 449626)

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It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information the financial adviser that you choose.

What sort of adviser am I?

I am a registered, but not authorised financial adviser.

I can give you advice about personal insurance products. As a Consultant of Lime Group I provide insurance advice regarding a range of Sovereign, One Path, Asteron Life, Fidelity Life, NIB, Southern Cross and Partners Life Insurances products.

I am specifically excluded from providing investment advice to my clients.

What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell me so that I can try to fix the problem. If I am unable to resolve your concern, you may contact our internal complaints scheme by contacting Steve Marsden at Lime Group email steve@limegroup.co.nz or phone 07 282 0875.

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact Financial Services Complaints Ltd (FSCL). This service will cost you nothing, and will help us resolve any disagreements.

You can contact Financial Services Complaints Ltd (FSCL) at:

PO Box 5967
Wellington 6011

Email complaints@fscl.org.nz

Phone 0800 347 257

Website www.fscl.org.nz

How am I regulated by the Government?

You can verify that I am a registered financial adviser at <http://www.fspr.govt.nz>

The Financial Markets Authority regulates Financial Advisers. Contact the Financial Markets Authority for more information including financial tips and warnings. You can report information, or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under What should you do if something goes wrong?)

Declaration

I, Donna Marie Norris, declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

Signed:


